

Contemporary Human Geography, 2e

Lectures

Chapter 12

**Services and Settlements** 

Karl Byrand, University of Wisconsin-Sheboygan

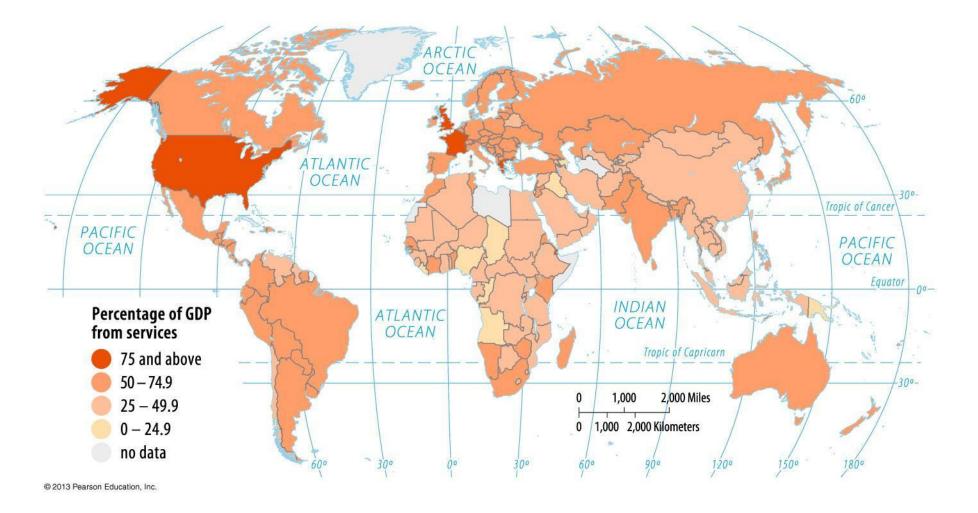
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ALWAYS LEARNING



## Service

- •Any activity that fulfills a human want or need and returns money to those who provide it
- •Generate more than 66% of the GDP in most developed countries
- •Generate less than 50% in developing countries

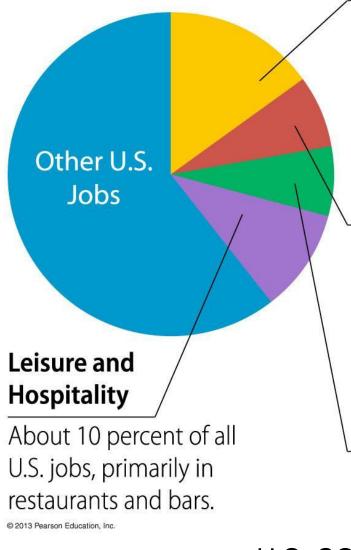


#### PERCENTAGE OF GDP FROM SERVICES

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#### Consumer services

- •Provide services to individual consumers
- Approximately 50 percent of all U.S. jobs are consumer services
- Main types
  - Retail
  - Education
  - •Health
  - •Leisure



#### **Retail and Wholesale**

About 15 percent of all U.S. jobs. Department stores, grocers, and motor vehicle sales and service account for nearly one-half of these jobs. Another one-fourth are wholesalers who provide merchandise to retailers.

#### Education

About 7 percent of all U.S. jobs. Two-thirds of educators work in public schools, the other one-third in private schools. In Figure 12.1.5, educators at public schools are counted in public-sector employment.

#### **Health Care**

About 7 percent of all U.S. jobs, primarily hospitals, doctors' offices, and nursing homes.

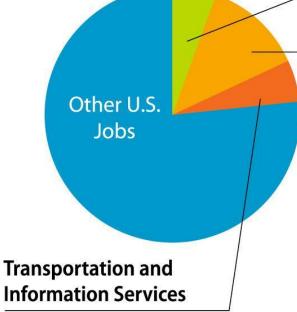
#### U.S. CONSUMER SERVICES

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- Business services
- •Facilitate other businesses
- •Approximately 25 percent of all U.S. jobs are business services
- •Main types
  - •Professional, financial, transportation services

#### **Financial Services**

About 6 percent of all U.S. jobs. One-half of these jobs are in banks and other financial institutions, one-third in insurance companies, and the remainder in real estate.



#### **Professional Services**

About 12 percent of all U.S. jobs. One-half are in technical services, including law, management, accounting, architecture, engineering, design, and consulting. The other one-half is in support services, such as clerical, secretarial, and custodial work.

About 5 percent of U.S. jobs. One-half are in transportation, primarily trucking. The other one-half are in information services such as publishing and broadcasting as well as utilities such as water and electricity.

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U.S. BUSINESS SERVICES

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#### Public services

 Provide security and protection for citizens and businesses

Main types

•Education and government jobs

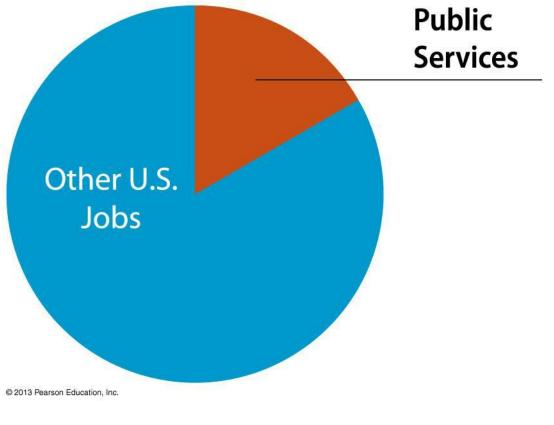
•Approximately 16 percent of all U.S. jobs are public sector

•9 percent of public school employees were excluded form total and counted under education

•1/6 of public service workers work for the federal government

•1/4 of public service workers work for one of 50 state governments

•3/5 of public service workers work for local governments



#### U.S. PUBLIC SERVICES

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#### •Employment change in the United States

•Business services

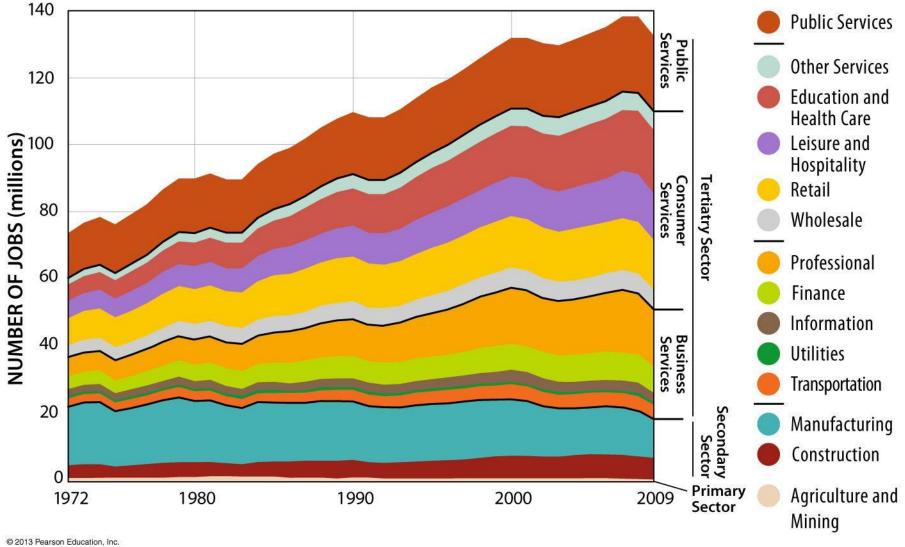
•Rapid expansion in professional services

Consumer Services

•Most rapid increase was in the provision of health care

•Public Services

•Has declined in the past 20 years



EMPLOYMENT CHANGE IN THE UNITED STATES

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#### •Market area of a service

Central place theory

•Explains how services are distributed and why a regular pattern of settlements exists

- Market area
  - •Area surrounding a service
  - •AKA hinterland

•Consumers will seek to obtain goods and services from nearest locations

•i.e., the node, or market area

•Closer to the periphery they are, the more likely they will select another location





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#### TYPES OF CONSUMER SERVICES

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#### •Range of a service

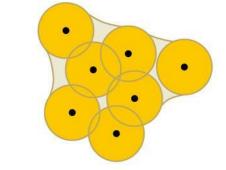
Range

•Maximum distance people are willing to travel to use a service

•Distance willing to travel is based on the value of the good or service

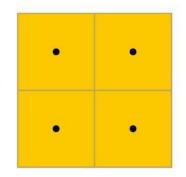
•High-order goods will have a longer range

•Low-order god will have a shorter range



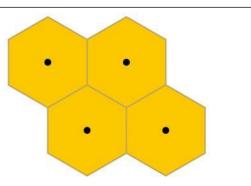
#### The problem with circles.

Circles are equidistant from center to edge, but they overlap or leave gaps. An arrangement of circles that leaves gaps indicates that people living in the gaps are outside the market area of any service, which is obviously not true. Overlapping circles are also unsatisfactory, for one service or another will be closer, and people will tend to patronize it.



#### The problem with squares.

Squares nest together without gaps, but their sides are not equidistant from the center. If the market area is a circle, the radius—the distance from the center to the edge—can be measured, because every point around a circle is the same distance from the center. But in a square the distance from the center varies among points along a square.

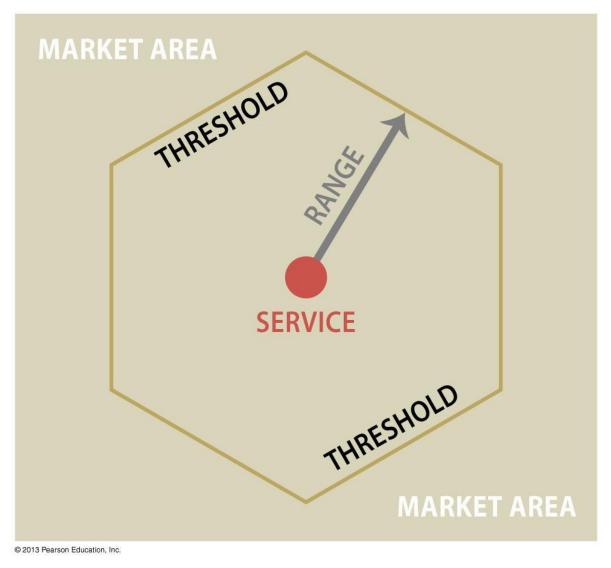


#### The hexagon compromise.

Geographers use hexagons to depict the market area of a good or service because hexagons offer a compromise between the geometric properties of circles and squares.

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# WHY CENTRAL PLACE THEORY USES HEXAGONS TO DELINEATE MARKET AREAS



#### MARKET AREA OF A SERVICE

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#### •Threshold of a service

Threshold

•Minimum number of people needed to support a service

•Once range is determined, then need to see if there is a high enough threshold within that range

•The product determines how consumers are counted •Based on age, gender, income, education

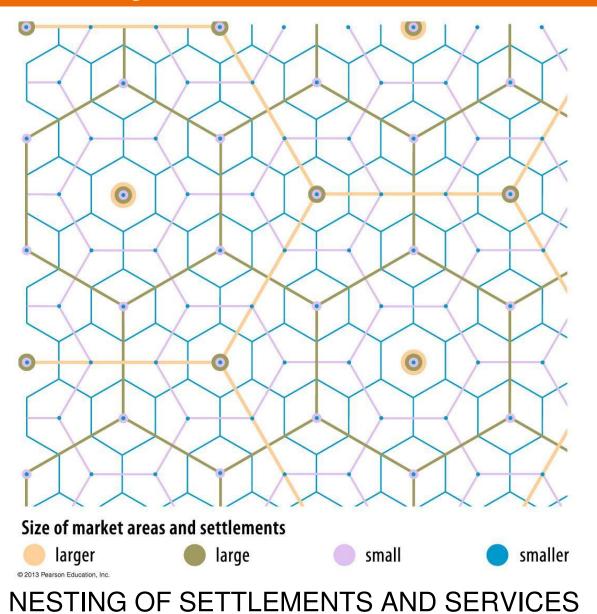
#### •Small settlements

- •Have smaller thresholds, ranges, and market areas
- Large settlements

•Have larger thresholds, ranges, and market areas

#### •Nesting of settlements and services

- •Market areas across a developed country would be a series of hexagons of various sizes.
  - These hexagons would overlap as a nested hierarchyHamlets, villages, towns, cities
- Walter Christaller
  - •German geographer
  - •Found that the distances between settlements in southern Germany followed a regular pattern
- •This pattern plays out in the U.S.



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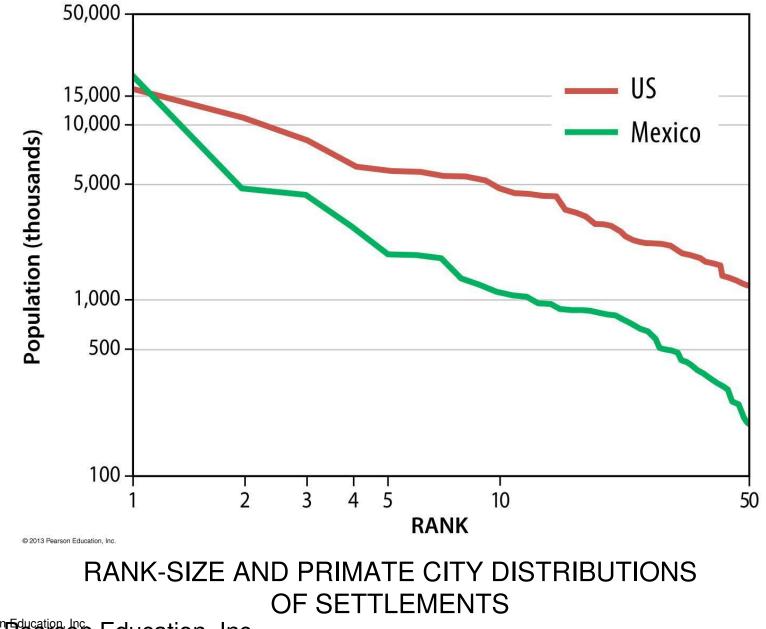
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#### SETTLEMENTS IN NORTH DAKOTA

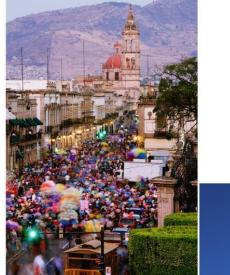
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#### Rank-size distribution of settlements

- •Rank-size rule
  - •The country's nth largest settlement is 1/n the population of the largest settlement
- •Primate city rule
  - •Largest settlement has more than twice as many people as the second-ranking settlement



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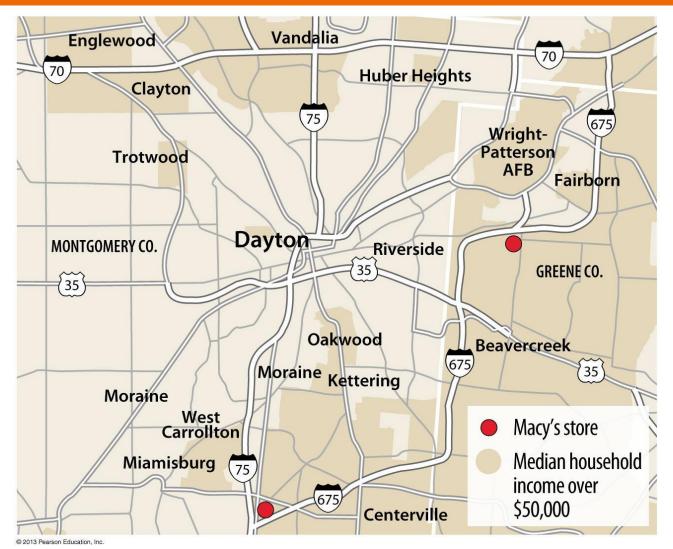
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MORELIA (above) AND BALTIMORE (right)

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#### •Profitability of a location

- •1. Compute the range
  - •People willing to travel 15 minutes to a department store
- •2. Compute the threshold
  - •Department store typically needs 25,000 people within the 15 minute range
- •3. Draw the market area
  - •Draw circle with 15-minute radius
  - •Count number of people within
- Gravity model
  - •Predicts the optimal location of a service
    - •Related to the number of people in an area
    - •Inversely related to the distance they must travel



MARKET AREA, RANGE, AND THRESHOLD FOR MACY'S DEPARTMENT STORES IN THE DAYTON, OHIO, METROPOLITAN AREA ©2013 Pearson Education, Inc.

#### Locating a new retail store

•1. Define market area

•Use zip code data to obtain customer information

•2. Estimate range

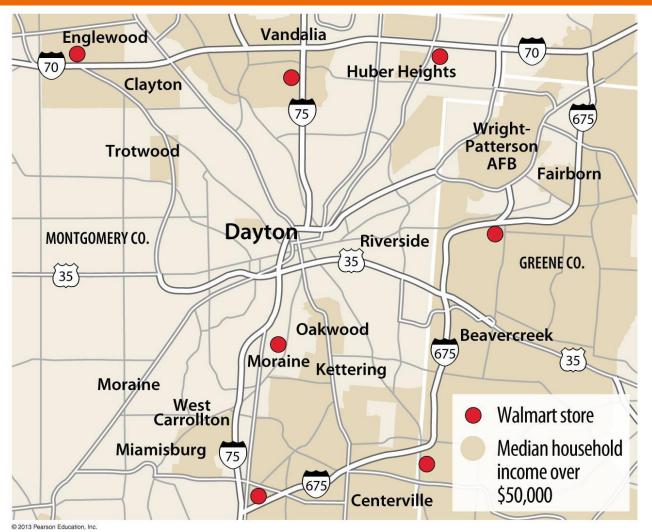
•Use customer data obtained from customers to determine how many reside within a 10-minute driving range

•3. Estimate threshold

•Count customers within range

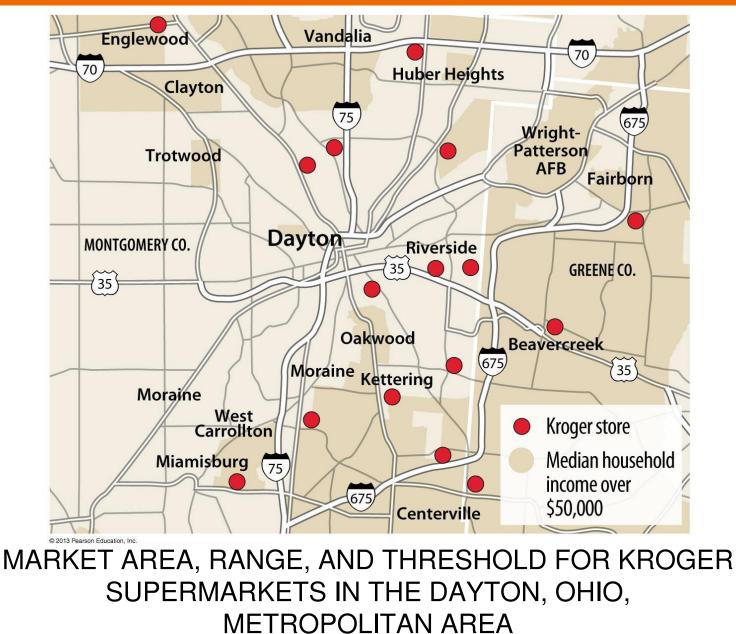
•4. Market share

•Determine how many customers will have to be shared with competitors



#### MARKET AREA, RANGE, AND THRESHOLD FOR WALMART STORES IN THE DAYTON, OHIO, METROPOLITAN AREA

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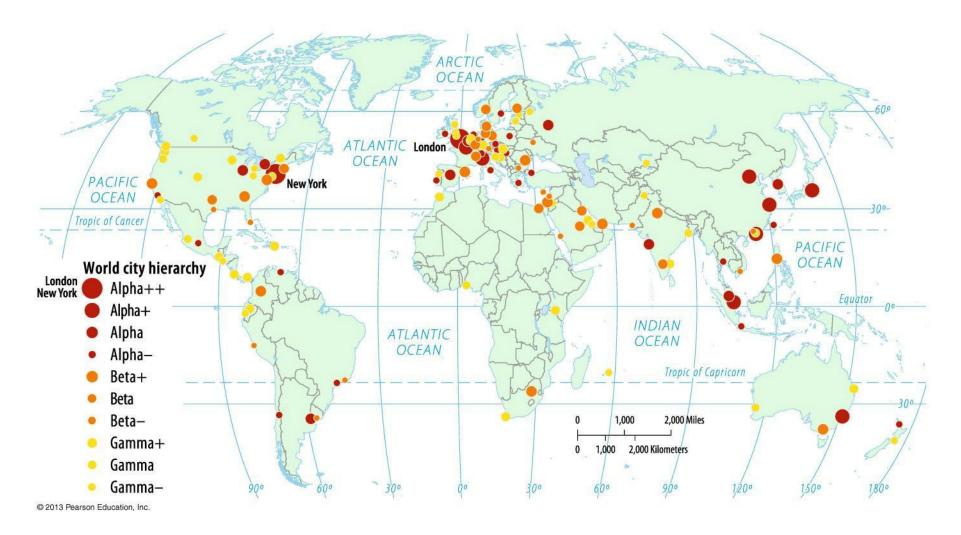
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#### •Business services in world cities

- •World cities
  - •Closely integrate into global economic system
  - •Centers of the flow of information and capital
    - •HQs of large corporations
    - •Lawyers, accountants, other professionals
    - •HQs of major banks, insurance companies, and other specialized financial institutions
    - •Art, culture, consumer spending

#### •Alpha, beta, and gamma cities

- Economic factors
- Political factors
- Cultural factors
- Infrastructural factors



#### HIERARCHY OF WORLD CITIES

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- •Three lower tiers of business services
  - Second tier: command and control centers
  - •Third tier: specialized producer-service centers
  - •Fourth tier: dependent centers
    - •Resort, retirement, residential centers
    - Manufacturing centers
    - Military centers
    - •Mining and industrial centers



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#### BUSINESS SERVICE CITIES IN THE UNITED STATES

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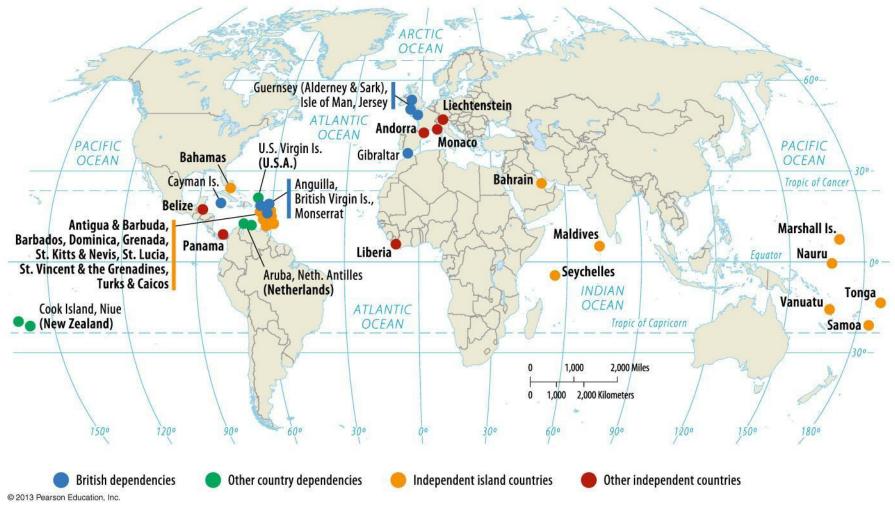
## **12.6 Business Services in Developing Countries**

#### •Offshore financial services

•Taxes

- •Typically low or non existent
- •Often possess tax-free status
- Privacy
  - •People and corporations can evade disclosure
  - •Can protect their assets from lawsuits
- Include dependencies of the UK and other developed countries
  - •E.g., Cayman Islands

## **12.6 Business Services in Developing Countries**



OFFSHORE FINANCIAL SERVICE CENTERS

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# 12.6 Business Services in Developing Countries

### Back offices

Aka business-process outsourcing

•Includes clerical work such as insurance, payroll management, transcription work

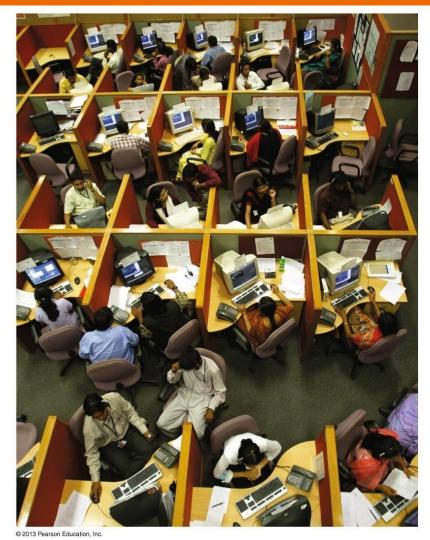
Low wages

•Most earn only a few thousand dollars per year

Ability to speak English

•Call center workers must be able to understand North American customers

# **12.6 Business Services in Developing Countries**



CALL CENTER, BANGALORE, INDIA

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# **12.6 Business Services in Developing Countries**



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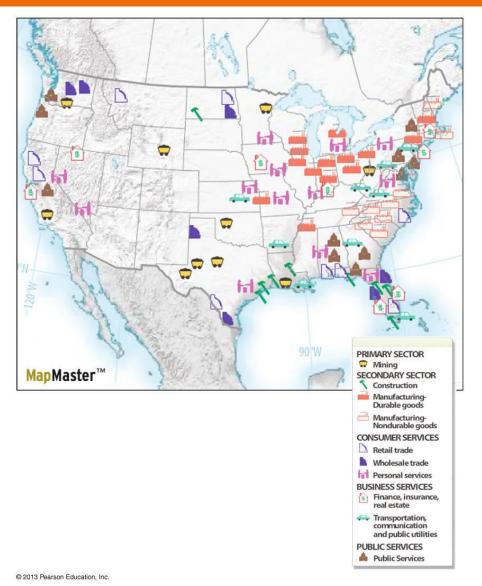
#### Basic industries

Export primarily to businesses and individuals outside the settlement

- Nonbasic industries
  - •Enterprises whose customers live in the same community

#### Economic base

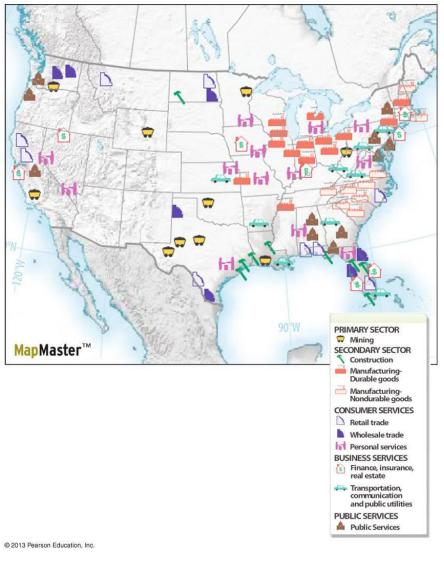
•A community's unique collection of basic industries



ECONOMIC BASE OF U.S. CITIES

### •Specializing in specific services

- General businesses
- Computing and data processing
- •High-tech industries
- Military activity support service
- Management-consulting services
- Entertainment and recreation
- Medical services
- State capitals
- Lange universities
- Military



#### ECONOMIC BASE OF U.S. CITIES

#### Distribution of talent

 Individuals possessing special talents are not distributed uniformly among cities

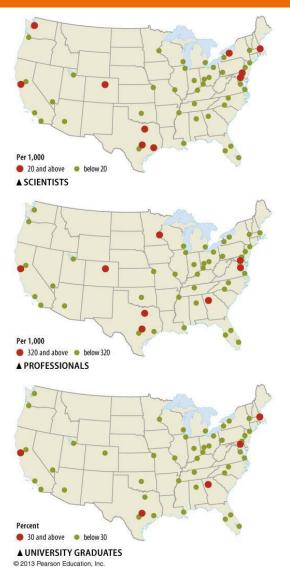
•Measured as the combination of:

•Percentage of people with college degrees

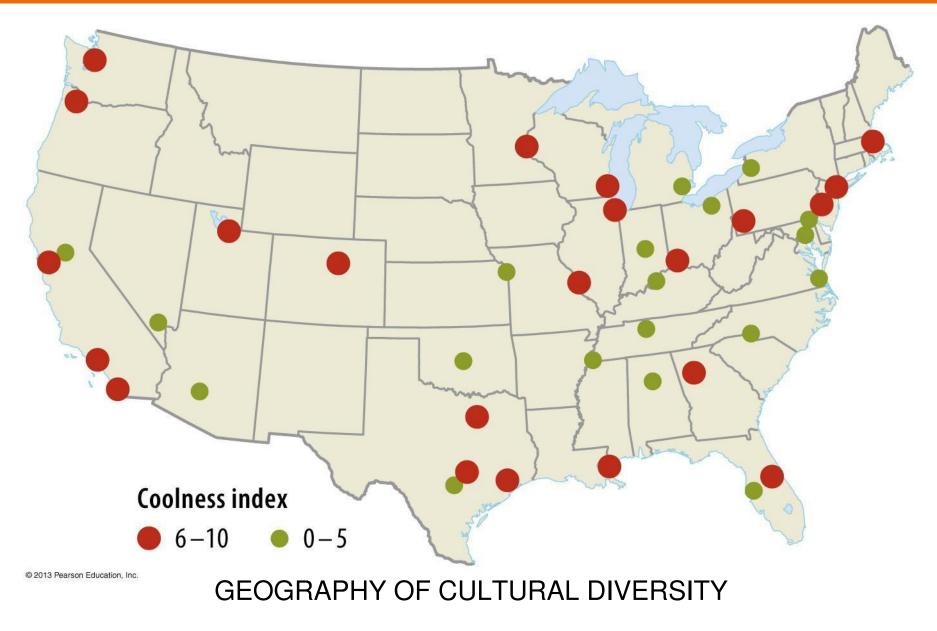
•Percentage employed as scientists or engineers

- •Percentage employed as professionals or technicians
- •Talent correlates with cultural diversity

Reciprocal relationship between talented and a city's economic innovation



#### **GEOGRAPHY OF TALENT**



#### Dispersed rural settlements

- •Farmers living on individual farms
- •Isolated from neighbors rather than alongside
- •Originated with American colonists
  - •Primarily in the Middle Atlantic colonies





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DISPERSED RURAL SETTLEMENT

#### Clustered rural settlements

- •Agricultural-based community
- •Number of families live in close proximity to each other
- •Fields surround a collection of houses and buildings
- •Farm structures are clustered with consumer services
- •Found in Europe and in New England



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#### CLUSTERED RURAL SETTLEMENT

#### Clustered linear rural settlements

- •Sometimes arranged in a geometric pattern
- •Buildings clustered along a road or body of water •to facilitate transportation or communications
- •Fields extend behind in long narrow strips



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#### CLUSTERED LINEAR RURAL SETTLEMENT

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Clustered circular rural settlements

- •Central open space surrounded by structures
- •Von Thunen observed in Germany
- Maasi in Sub-Saharan Africa also reside in this type of settlement

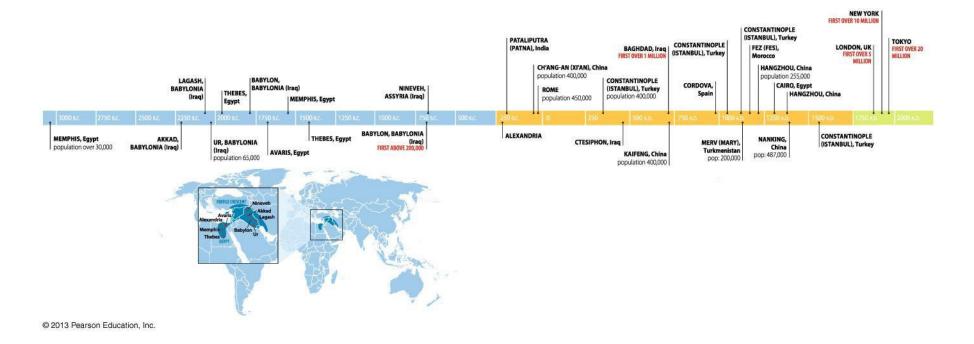
•Circular settlements know as kraal villages



#### CLUSTERED CIRCULAR RURAL SETTLEMENT

#### •Earliest settlements had three services

- Consumer services
  - •First permanent settlements may have been for nomads
    - •To bury and honor their dead
- Business services
  - •Groups could store surplus food and engage in trade
- Public services
  - •House political leaders, military forces
- •Mesopotamia
- •Egypt
- China
- Indus Valley



#### LARGEST SETTLEMENTS BEFORE 350 B.C.



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#### MEMPHIS, EGYPT



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#### LARGEST SETTLEMENTS 350 B.C.-1750 A.D.

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LARGEST SETTLEMENT IN THE MIDDLE AGES: CONSTANTINOPLE © 20 รัฐาษียสัตร์ bon Education, Inc.



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#### LARGEST SETTLEMENT IN 1950: NEW YORK



#### LARGEST SETTLEMENTS 1750-2010

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#### Urbanization

•The process by which the population of urban settlements grows

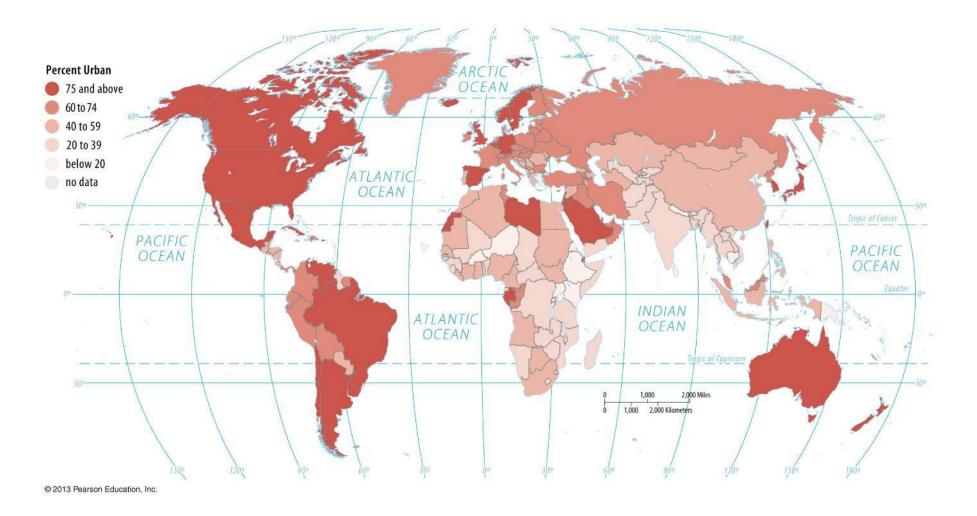
### •Percentage of people in cities

- •2008, over 50% urban globally
  - •1800 = 3%
  - •1850 = 6%
  - •1900 = 14%
  - •1950 = 30%

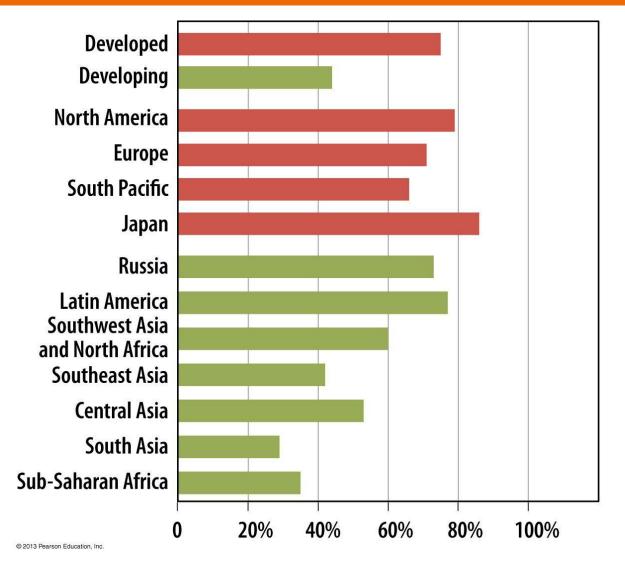
Measure of development

•3/4 of more of the people in developed countries reside in urban areas

•Result in a nation's change in its economic structure



#### PERCENT LIVING IN URBAN SETTLEMENTS



#### PERCENT LIVING IN URBAN SETTLEMENTS BY REGION

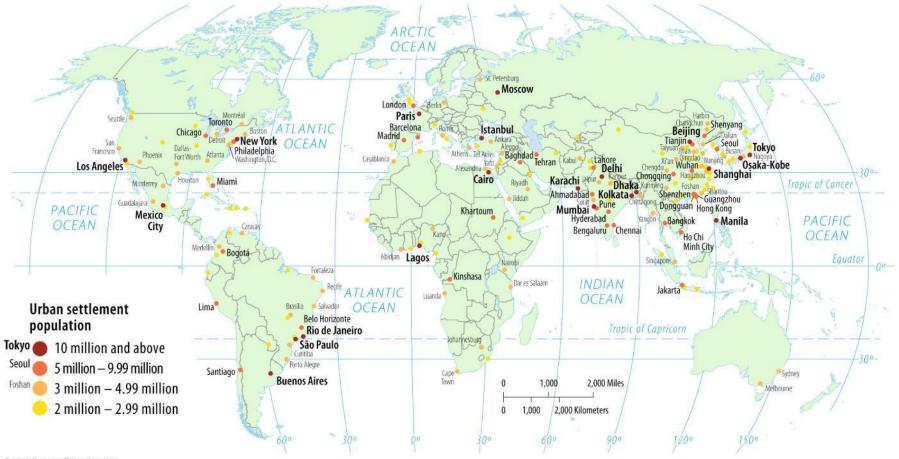
### •Number of people in cities

- Developed countries
  - •Have higher percentage of urban residents
- Developing countries
  - •Have more very large urban settlements
- •Difficult to identify the world's largest city

•Each country's definition is unique

Developing countries dominate list of largest urban settlements

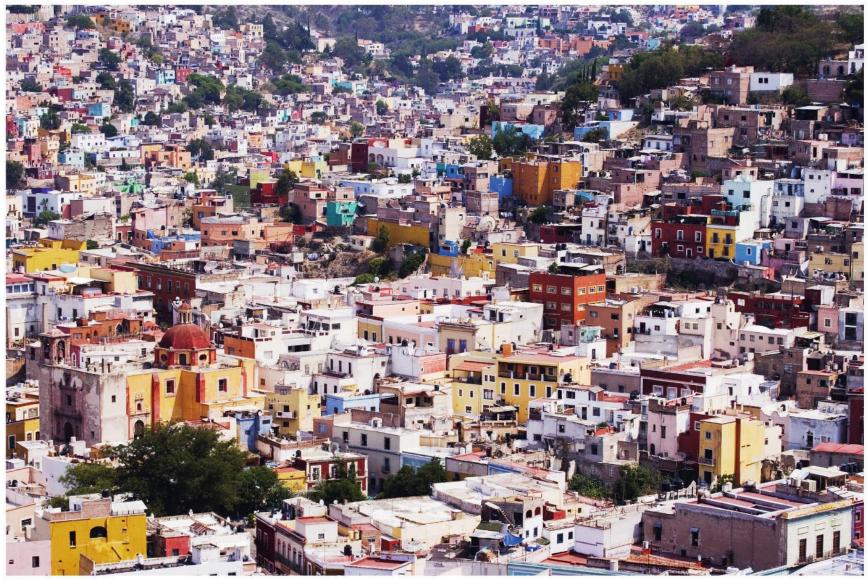
•Several of the world's most populous cities do not rank among the world's most important business service centers



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# URBAN SETTLEMENTS WITH AT LEAST 3 MILLION INHABITANTS

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#### MEXICO CITY

# **Chapter Review**

### Key Questions

- •Where are consumer services distributed?
- •Where are business services distributed?
- •Where are settlements distributed?